

## Connecting a Student with Campus Resources

| When a student expresses these interests or concerns... | please refer them to one or more of these UTM resources  |
|---|--|
| <b>Academic &amp; Career Exploration</b>                | <ul style="list-style-type: none"> <li>• <b>Career Centre:</b> career exploration &amp; counselling, practical experience, opportunities, graduate &amp; professional schools information</li> <li>• <b>Office of the Registrar:</b> academic advising, registration &amp; enrolment issues, course selection, degree eligibility checks, graduation requirements</li> <li>• <b>Individual academic departments:</b> interests related to majors, minors &amp; specialist programs, course options, graduate programs</li> </ul>   |
| <b>Academic Support &amp; Performance/Grades</b>        | <ul style="list-style-type: none"> <li>• <b>Academic Skills Centre:</b> academic workshops, skills diagnostics, coaching; supporting a wide range of students, from academically struggling to high achieving</li> <li>• <b>Instructors &amp; teaching assistants:</b> 1-to-1 discussion in office hours, labs &amp; tutorials</li> <li>• <b>Office of the Registrar:</b> academic advising, academic rule concerns (petitions), probation &amp; suspension concerns, withdrawal from courses</li> <li>• <b>Library:</b> research skills &amp; support, individual consultations, workshops</li> </ul> |
| <b>Disability Support</b>                               | <ul style="list-style-type: none"> <li>• <b>Accessibility Services:</b> accommodations for physical, learning, sensory &amp; mental health disabilities, medical conditions</li> </ul>   |
| <b>Diversity, Equity &amp; Faith</b>                    | <ul style="list-style-type: none"> <li>• <b>Equity, Diversity &amp; Inclusion Office:</b> diversity &amp; equity support</li> <li>• <b>Health &amp; Counselling Centre:</b> gender identity &amp; sexual orientation</li> <li>• <b>Campus Faith Leaders:</b> faith-based support</li> </ul>  |
| <b>Family Responsibilities</b>                          | <ul style="list-style-type: none"> <li>• <b>UT Family Care:</b> info, support &amp; workshops on family leave, childcare, elder-care</li> </ul>  |
| <b>Finances, Financial Aid &amp; Scholarships</b>       | <ul style="list-style-type: none"> <li>• <b>Office of the Registrar:</b> financial aid advising (government loans, grants), including reconsideration upon dramatic changes in family support; academic scholarships for high-performing students</li> <li>• <b>Academic departments:</b> scholarships in areas of academic study</li> </ul>   |
| <b>International Support &amp; Global Opportunities</b> | <ul style="list-style-type: none"> <li>• <b>International Education Centre:</b> study abroad &amp; international exchange opportunities, study permits, transition issues, work eligibility, immigration support</li> </ul>  |
| <b>Involvement &amp; Making Social Connections</b>      | <ul style="list-style-type: none"> <li>• <b>UT &amp; UTM student organizations:</b> academic societies, student governments, clubs across cultural, service, political, faith &amp; other interests</li> <li>• <b>Centre for Student Engagement:</b> leadership, service &amp; co-curricular opportunities</li> <li>• <b>Career Centre:</b> employment, volunteer &amp; service opportunities</li> <li>• <b>Recreation, Athletics &amp; Wellness Department:</b> competitive &amp; recreational teams, fitness classes</li> </ul>  |
| <b>Internet &amp; Computing Issues</b>                  | <ul style="list-style-type: none"> <li>• <b>Info &amp; Instructional Technology Services:</b> internet connectivity, passwords, online/remote learning tools</li> </ul>  |
| <b>Physical &amp; Mental Health</b>                     | <ul style="list-style-type: none"> <li>• <b>Health &amp; Counselling Centre:</b> physicians, nurses, health educators; also counsellors for relationship issues, grieving; workshops on stress management</li> <li>• <b>U of T Telus Health Student Support (formerly named My SSP):</b> 24-hour phone, web &amp; app support for school, health &amp; general life concerns</li> <li>• <b>Recreation, Athletics &amp; Wellness Department:</b> broad range of casual, competitive, individual, instructional &amp; team activities</li> </ul>   |
| <b>Safety</b>   | <ul style="list-style-type: none"> <li>• <b>UTM Police:</b> emergency &amp; safety concerns, after-hours crisis support</li> <li>• <b>Sexual Violence Prevention &amp; Support Centre:</b> safety planning, victim support</li> <li>• <b>WalkSafer Service:</b> walking escorts across campus</li> </ul>   |
| <b>Time Management</b>                                  | <ul style="list-style-type: none"> <li>• <b>Centre for Student Engagement:</b> peer-led workshops, mentors, programs</li> </ul>  |

Students in **UTM Residences** have access to additional layers of support through that department's student peer support team of residence dons & residence education facilitators, along with on-site/live-in professional staff.

*Note that university services respect student privacy and will not share confidential information with parents/families.*