



Accessible Citizen Online Reporting System

The Citizen Online Reporting System is available for reporting minor – damage, theft and loss incidents directly to the police via the internet.



This text-driven application meets accessibility standards for persons who are visually impaired and allows persons who may have mobility challenges to file a report without having to attend a police facility in person.

WHAT YOU CAN REPORT ONLINE

You are able to report the following incidents online, where the total value is under \$5,000:

- ✓ Damage/Mischief to property
- ✓ Damage/Mischief to vehicle
- ✓ Lost property
- ✓ Theft
- ✓ Theft from vehicle

You may also submit:

- ✓ Supplemental reports
- ✓ ROAD WATCH® - driving complaints

Do **NOT** use the Citizen Online Reporting System if:

- ✗ this is an **emergency** – dial **9-1-1** immediately
- ✗ the incident occurred outside the Region of Peel
- ✗ the value of the damage, theft or loss is over \$5,000

- ✗ you have a known suspect
- ✗ this incident is a theft/loss of:
 - firearms
 - license plates
 - passports
- ✗ this incident is related to any form of hate/bias or personal violence including domestic violence.

ACCESSING THE CITIZEN ONLINE REPORTING SYSTEM

- You must have a valid e-mail address to use this system.
- Turn off any pop-up blocking software before filing your report.
- Access: www.peelpolice.ca
- On the lower portion of the webpage under the title **Quick Links**, click on **Report A Crime**.
- Scroll to the bottom of the page and select **Click Here To Report A Crime**.

- Report your incident by filling in the electronic form.
- Upon completion of your Citizen Online Report you will be notified that your report has been completed and submitted. You will also receive a Peel Regional Police occurrence number for further reference.
- Should you encounter technical difficulties, visit your closest Police Division or Community Station to file your report.

FOR MORE INFORMATION ON THIS SUBJECT, PLEASE CONTACT

PEEL REGIONAL POLICE

Accessibility Co-ordinator

7750 Hurontario Street
Brampton, Ontario
L6V 3W6

Tel. 905-453-2121 ext. 4445

Email accessibilitycoordinator@peelpolice.ca

You may also want to examine our Internet site at:



www.peelpolice.ca

FREQUENTLY ASKED QUESTIONS

• What if the Citizen Online Reporting System is not right for me?

If the Citizen Online Reporting System is not right for you, contact Peel Regional Police 905-453-3311, you will be offered other reporting options.

• What if this incident happened outside the Region of Peel? Can I still file a report using the Citizen Online Reporting System?

No. If an incident took place outside the Region of Peel, please call the police service responsible for the location where the incident took place.

• What is a known suspect?

A known suspect is when you or someone else knows the person or where to find the person who committed the crime, or the licence plate number of the vehicle the suspect(s) were in.

• What if there is more than one victim (example: your wallet was stolen which also contained your child's library card).

Please contact your local Police Division or Community Station to report an incident involving multiple victims.

• Can I report a stolen vehicle or licence plate?

No. Reports for stolen vehicles or a lost or stolen licence plates, must be reported to Police in person. Please attend, in person, at your nearest Police Division or Community Station.

• Can I report a lost or stolen passport or other government issued identification?

Reports for lost or stolen passports must be reported to Police in person. Please attend, in person, at your nearest Police Division or Community Station.

Reports for other government issued identification (driver's licence, SIN card, Health Card etc), can be reported online.

• Can I inform police that I found property that I had previously reported as lost or stolen?

Yes. Fill out a "Supplemental Report" and in the Incident Description select "I am reporting that I found property that I had previously reported as lost or stolen."

NOTES

