HARVARD BUSINESS SCHOOL

Corporate Governance

Integrated Governance for Sustainability

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New Developments



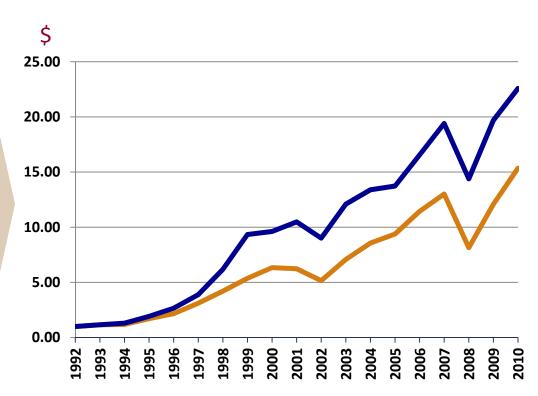
Integrated Governance

Sustainable strategy

Sustainable strategy: Does it pay off?

Two initially virtually identical sets of firms in terms of industry membership, size, financial performance, capital structure, and growth prospects. One group included firms that in early 90s had adopted corporate policies regarding commitments to enhance environmental and social performance

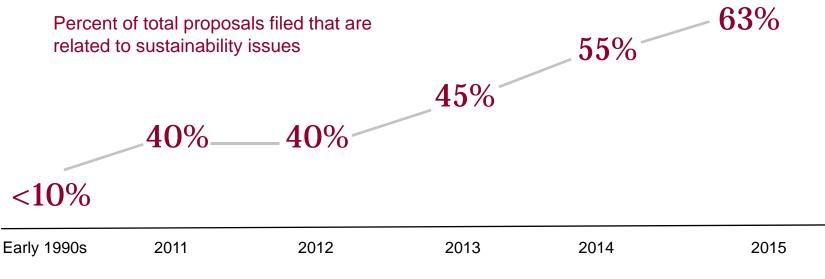
- ✓ Board responsibility
- ✓ Executive compensation
- Measurement and Reporting



* Robert G. Eccles, Ioannis Ioannou and George Serafeim, 2014. "The impact of Corporate Sustainability on Organizational Processes and Performance" *Management Science*

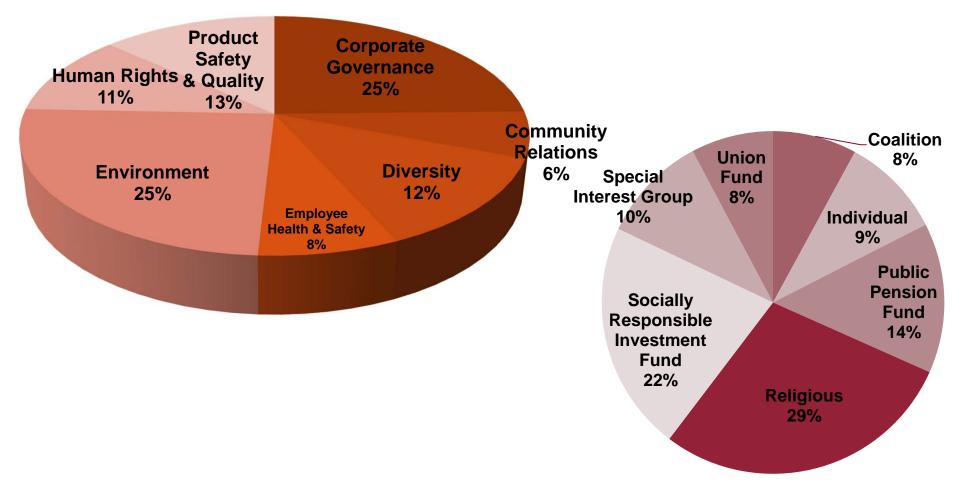
Investor Interest

SHAREHOLDER PROPOSALS



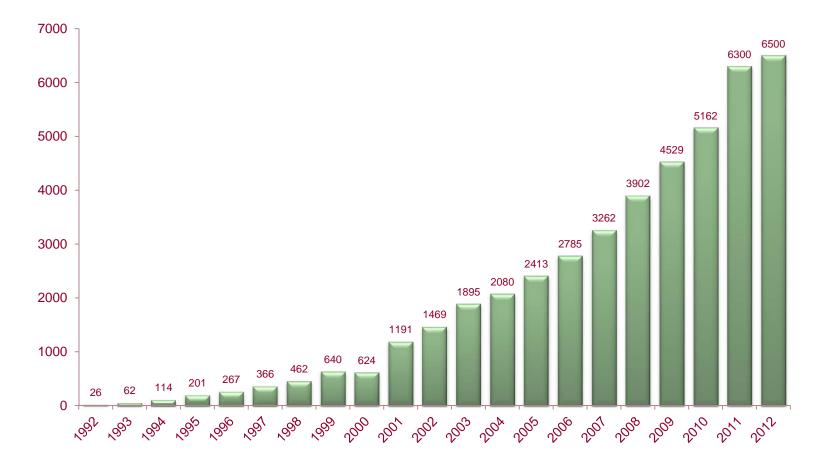
Sources: EY, 2011-2014, As You Sow, 2015

Shareholder Proposals On ESG Issues



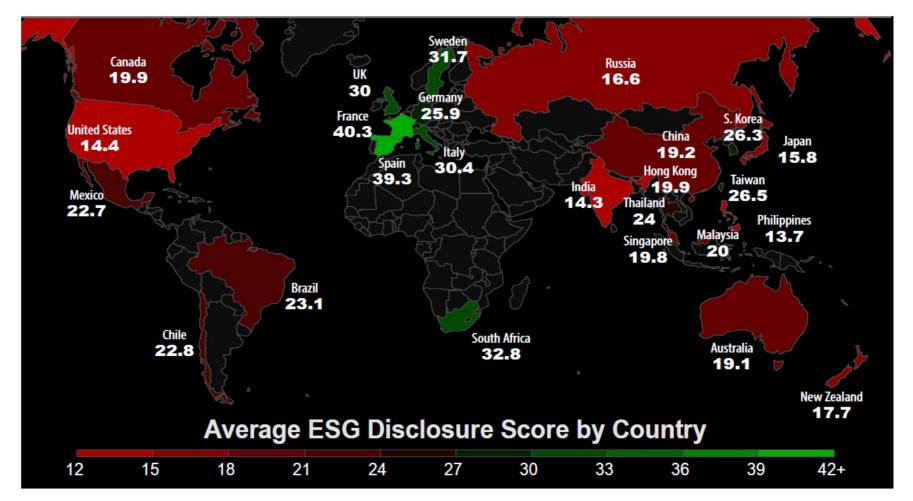
Source: Grewal, Jody, George Serafeim and Aaron Yoon. Investor Activism on Sustainability Issues. 2016. HBS Working Paper

Number of Companies Issuing ESG Reports



2015: ~ 8,500 companies representing > 65% of all market capitalization

ESG Disclosure across Countries



Source: Bloomberg ESG Transparency Map. Bloomberg Terminal. Based on a sample of 12,022 actively traded companies. Data as of 10/02/2015.

ESG Reporting Mandates across Stock Exchanges

| | A snapshot of | sustainability | measures in | SS STOCK E | xcnanges | | | |
|---|-----------------------------------|----------------------------------|-------------------------------|----------------------------|---|---|---|---|
| Country of Primary Business or Headquarters Location | Stock Exchanges | Number of listed companies | Market Cap in USD millions | SSE Partner Exchange | Requires environmental and social reporting? | Offers sustainability guidance or training for companies? | Offers sustainability guidance or training for investors? | Provides sustainability related indices? |
| Argentina | Bolsa de Comercio de Buenos Aires | 104 | 53,105 | No | No | No | No | No |
| Australia | Australian Securities Exchange | 2048 | 1,365,958 | No | Yes | No ² | No | No |
| Austria | Wiener Börse AG | 104 | 117,671 | No | No | No | No | Yes |
| Bermuda | Bermuda Stock Exchange | 58 | 1,566 | No | No | No | No | No |
| Brazil | BM&FBOVESPA S.A. | 366 | 1,206,426 | Yes | Yes | Guidance, Training | Guidance | Yes |
| Canada | TMX Group Inc. | 3,873 | 2,113,822 | No | Yes | Guidance, Training | Training | Yes |
| Chile | Bolsa de Comercio de Santiago | 307 | 265,150 | Yes | No ¹ | No | No | No |
| China | Shanghai Stock Exchange | 964 | 2,615,035 | No | Yes | Guidance | No | Yes |
| China | Shenzhen Stock Exchange | 1,575 | 1,452,154 | No | No | Guidance | No | Yes |
| Colombia | Bolsa de Valores de Colombia | 78 | 202,693 | Yes | No | Training | Guidance | No |
| Cyprus | Cyprus Stock Exchange | 95 | 2,105 | No | No | No | No | No |
| Egypt | Egyptian Exchange | 213 | 73,372 | Yes | No | No | No | Yes |
| Germany | Deutsche Börse AG | 720 | 1,936,106 | Yes | No ¹ | Guidance, Training | No | Yes |
| Greece | Athens Exchange Group | 251 | 82,594 | No | No | No | No | No |
| Hong Kong, China | Hong Kong Exchanges | 1,657 | 3,100,777 | No | No ¹ | Guidance, Training | No | No |
| India | BSE India Ltd. | 5305 | 1,138,834 | Yes | Yes ³ | Guidance | No | Yes |
| India | National Stock Exchange of India | 1,683 | 1,112,952 | No | Yes | Guidance | No | Yes |
| Indonesia | Indonesia Stock Exchange | 483 | 346,674 | No | No | No | No | Yes |
| Ireland | Irish Stock Exchange | 50 | 177,514 | No | No | No | No | No |
| Israel | Tel-Aviv Stock Exchange | 495 | 203,301 | No | No | No | No | No |
| Jamaica | Jamaica Stock Exchange | 57 | 4,648 | Yes | No | No | No | No |
| Japan | Japan Exchange Group, Inc. | 3,416 | 4,668,219 | No | No ¹ | No | No | Yes |
| Jordan | Amman Stock Exchange | 237 | 26,538 | No | No | No | No | No |
| Kazakhstan | Kazakhstan Stock Exchange | 80 | 26,359 | No | No | No | No | No |
| Korea, Republic of | Korea Exchange | 1,815 | 1,234,549 | No | No ¹ | No | No | Yes |
| Luxembourg | Bourse de Luxembourg | 274 | 78,641 | No | No | No | No | Yes |
| Malaysia | Bursa Malaysia | 909 | 500,387 | No | Yes | Guidance, Training | No | Yes |
| Malta | Malta Stock Exchange | 37 | 13,180 | No | No | No | No | No |
| Mauritius | Stock Exchange of Mauritius | 94 | 9,300 | No | No | No | No | No |
| Mexico | Bolsa Mexicana de Valores | 143 | 526,016 | Yes | No | Training | No | Yes |
| Morocco | Bourse de Casablanca | 75 | 53,831 | No | No | No | No | No |
| Netherlands (HQ) & others | Euronext | 1,067 | 3,623,096 | No | No | No | No | Yes |
| New Zealand | NZX Limited | 147 | 83,919 | No | No | No | No | No |
| Nigeria | Nigerian Stock Exchange | 196 | 117,126 | Yes | No | No | No | No |

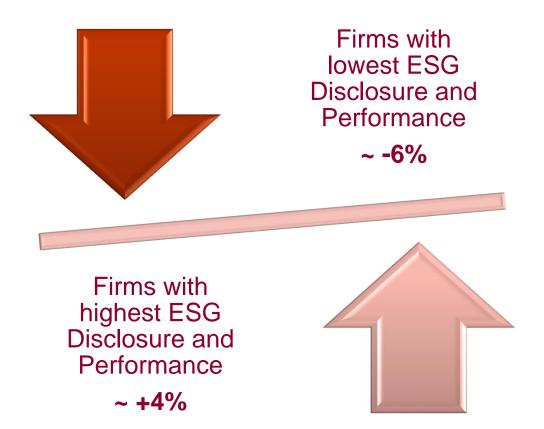
Table 2.1: Sustainability measures becoming more widespread among world's stock exchanges

A snapshot of sustainability measures in 55 stock exchanges

Source: George Serafeim and Grewal, Jody. 2016. ESG Metrics: Reshaping Capitalism? . HBS Technical Note. 2016

Competition Effect

Stock Price Reactions around EU Nonfinancial Disclosure Mandate



Source: Jody Grewal, Eddie Riedl and George Serafeim. 2015. Market Reaction to Mandatory Nonfinancial Information. HBS Working Paper.

SASB's Sector Level Materiality Map

| Issues | Health Care | Financials | Technology & Communication |
|--|-------------|------------|----------------------------|
| Environment | | | |
| GHG emissions | | | |
| Air quality | | | |
| Energy management | | | |
| Fuel management | | | |
| Water and wastewater management | | | |
| Waste and hazardous materials management | | | |
| Biodiversity impacts | | | |
| Social Capital | | | |
| Human rights and community relations | | | |
| Access and affordability | | | |
| Customer welfare | | | |
| Data security and customer privacy | | | |
| Fair disclosure and labeling | | | |
| Fair marketing and advertising | | | |
| Human Capital | | | |
| Labor relations | | | |
| Fair labor practices | | | |
| Employee health, safety and wellbeing | | | |
| Diversity and inclusion | | | |
| Compensation and benefits | | | |
| Recruitment, development and retention | | | |

Source: Sustainability Accounting Standards Board. www.sasb.org.

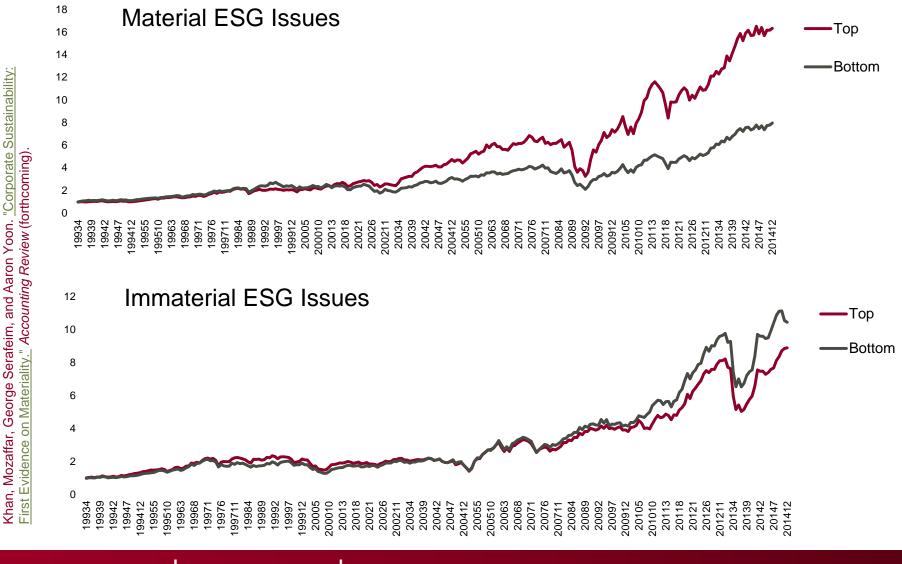
Financially Material Metrics

~20 percent

Stock Price Performance of Portfolios

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Future Stock Price Performance

| Materiality Index | Low | High | | | Low | High | | |
|---------------------------|----------------|----------|------------|-----|----------------|----------|------------|----|
| | Value-weighted | | | | Equal-weighted | | | |
| | Annualiz | ed Alpha | Difference | | Annualiz | ed Alpha | Difference | |
| Alternative Factor Models | | | | | | | | |
| Raw return | 7.18% | 10.64% | 3.47% | ** | 12.05% | 15.72% | 3.67% | ** |
| 5-factor alpha | -1.27% | 2.91% | 4.18% | *** | 1.96% | 4.65% | 2.69% | * |

| Immateriality Index | Low | High | | | Low | High | | |
|---------------------------|----------------|----------|------------|--|----------------|----------|------------|--|
| | Value-weighted | | | | Equal-weighted | | | |
| | Annualiz | ed Alpha | Difference | | Annualiz | ed Alpha | Difference | |
| Alternative Factor Models | | | | | | | | |
| Raw Return | 7.11% | 8.65% | 1.54% | | 13.11% | 11.77% | -1.34% | |
| 5-factor alpha | -0.15% | 1.22% | 1.37% | | 3.49% | 3.01% | -0.49% | |

Khan, Mozaffar, George Serafeim, and Aaron Yoon. <u>"Corporate Sustainability: First Evidence on Materiality."</u> *The Accounting Review* (forthcoming).

Future Growth in Return-on-Sales

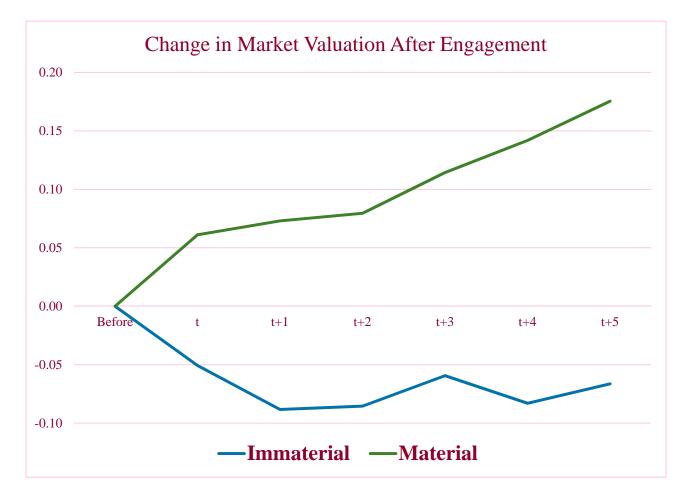
| Material Issues | t=0 to t=3 |
|-------------------|------------|
| Low | -2.51% |
| High | 4.74% |
| Difference | 7.26% |
| t-stat | 2.73 |
| | |
| Immaterial Issues | t=0 to t=3 |
| Low | -0.27% |
| High | -3.68% |
| Difference | -3.41% |
| t-stat | -1.34 |

Khan, Mozaffar, George Serafeim, and Aaron Yoon. <u>"Corporate Sustainability: First Evidence on Materiality."</u> The Accounting Review (forthcoming).

Shareholder ESG Proposals: Material?

~40 percent

Effect on Shareholder Value



Source: Grewal, Jody, George Serafeim and Aaron Yoon. Investor Activism on Sustainability Issues. 2016

The Role of Governance

Are current governance practices adequate?

Expertise

Do board directors have the expertise to govern an organization?

Time

Are directors spending enough time governing?

Compensation Incentives

Are compensation incentives, especially for the CEO aligned to serve long-term competitiveness?

NVIDA: generated 78%, 83% and 84% of total revenue for years 2012, 2011, 2010 from sales to customers outside US. NVIDIA has a nine-person board yet only one member has international work experience

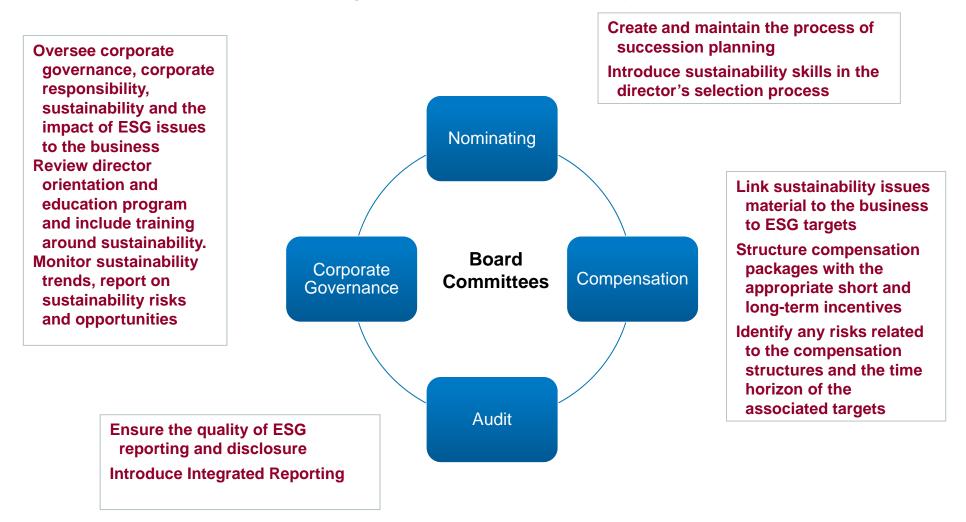
Sirius XM Radio: 13 board members, 7 meetings a year. Members sit on an average 2.9 boards with 3 directors sitting on more than 4 boards Examining a list of 20 CEOs who have profited the most from stock options in the period 1992-2005 12 out of 20 companies underperformed their competitors in the future

| The challenge | How can corp strategies? | te governance interacts with supported governance promote the porate governance promote the ne of the current weaknesses in d? | e formation of sustainable |
|---|--|--|---|
| Integrated Governance definition | directed and in a way that | I governance is "the system by controlled, in which sustainabi ensures value creation for the esults for all stakeholders in th | lity issues are integrated company and beneficial |
| There are three major stag its unique characteristics th journey each company has to achieve a model of integ governance. | hat describe the s to go through | Phase 2 Governance for sustainability | Phase 3 Integrated Governance |
| Source: KKS and UNEPFI. Integrated Go model of governance for sustainability. 20 | | Phase 1 Sustainability outside of board's agenda | |
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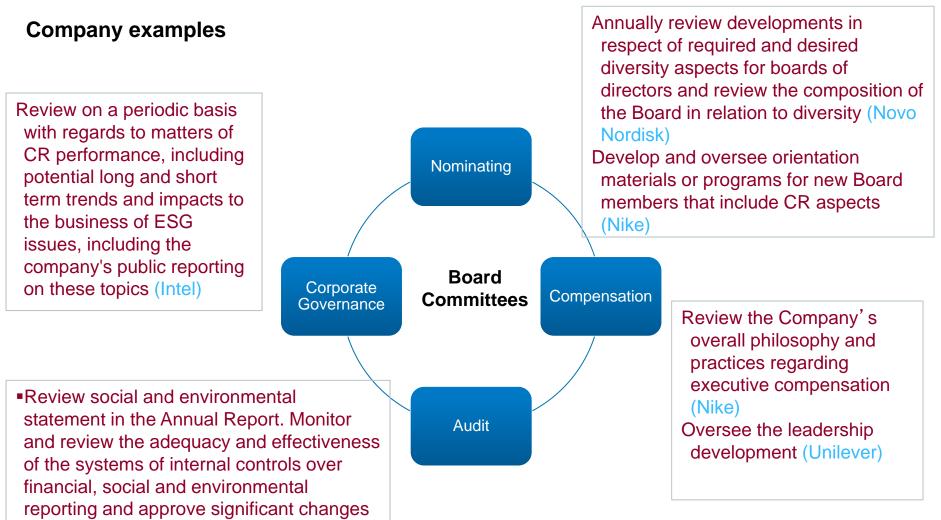
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| | Phase 1 | Phase 2 | Phase 3 |
|-------------------------------------|--|---|---|
| | Sustainability outside of board's agenda | Governance for Sustainability | Integrated Governance |
| | Sustainability is not one of the agenda items during the board meetings There might be some sustainability initiatives taking place as independent projects | Sustainability issues are included in the board's agenda The governance body sets up a committee to think about a strategy for sustainability initiatives or assigns that responsibility to a chief sustainability officer Metrics and KPIs to measure performance against these sustainability incentives are being set up | A sustainable strategy is formulated during board meetings Sustainability risks and opportunities are seamlessly part of the strategic agenda for the firms No need for a sustainability committee Integrated reporting is used as the means to measure progress in both financial and non-financial targets |
| Steps required for next phase | Create Sustainability Committee Understand the value of creating a governance for sustainability | Each board member is responsible for contributing to the formulation of a sustainable strategy Adopt integrated reporting | Innovate through sustainability Extending the Performance Frontier |
| | Sustainability and Strategy are disconnected | Sustainability Strategy | Sustainable Strategy |
| | RD BUSINESS S | CHOOL | |

Committee charters as the link of governance with sustainability



Committee Charters



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therein (Novo Nordisk)

Case study

Ford Motor Company, a multinational automaker headquartered in Michigan, US

Board-level Governance

Board of directors Executive Chairman President and CEO Director Emeritus Directors Board Committees Audit Compensation Nominating & Governance Sustainability Finance

Sustainability Management

Group VPs VP, Sustainability, Environment & Safety Engineering Group VP, Global Manufacturing

Group VP, Product Development Group VP, Global Purchasing Group VP, Global Marketing

Sustainable Mobility Governance

Senior-level team led by the VP Sustainability – responsible for defining the climate change strategy and delivering the sustainability strategy in the marketplace

Key Business Processes

Business Plan Review Global Product Development System Special Attention Review Ford Production System ISO 14001 Certification Order-to-Delivery

Structures for Managing Sustainability

Board and Executive-Level responsibility

- Sustainability Committee has primary responsibility for reviewing strategic sustainability issues
- Some issues are addressed in other committees and by the board as a whole
- Within management, VP of sustainability has primary responsibility for sustainability issues

Dedicated Sustainability Functions

 Ford's Sustainability & Vehicle Environmental Matters office coordinates corporate-wide sustainability strategy, including reporting, stakeholder engagement and integrating sustainability throughout the Company

Integration into Core Functions

• Numerous functions within the company have responsibility for some or multiple aspects of sustainability. For example Global Purchasing is managing sustainability issues in the supply chain

Issue-Specific Structures:

 Structures to address specific global sustainability issues. For example, Sustainable Mobility Governance Forum – senior-level team led by the VP of sustainability responsible for defining a climate change strategy and delivering sustainability strategy in the marketplace

Case study

Ford Motor Company, a multinational automaker headquartered in Michigan, US

Board-level Governance

Board of directors Executive Chairman President and CEO Director Emeritus Directors Board Committees Audit Compensation Nominating & Governance Sustainability Finance

Sustainability Management

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Group VP, Product Development Group VP, Global Purchasing Group VP, Global Marketing

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Key Processes for Integrating Sustainability

Integrating sustainability considerations into existing systems and processes rather than creating new systems and processes is the most effective way to embed sustainability into the business

Business Plan Development and Compensation

- Aligned elements of performance and compensation to support ONE Ford plan
- Executive compensation includes sustainability metrics
- Sustainability targets are integral to company-wide achievements and translate primarily into product and financial performance metrics

Business Plan Review

 Sustainability issues are a formal part of Ford's weekly Business Plan Review meetings, one of the key management processes. Sustainability scorecard is reviewed alongside other units' scorecards at the meetings

Corporate Policy Letters and Directives

 Policy Letters, Directives and other corporate standards that govern all company activities relate to aspects of sustainability

Management Systems

• Systems and processes to manage different aspects of the business incorporate sustainability issues

The four main components of Integrated Governance



Source: KKS and UNEPFI. Integrated Governance: A new model of governance for sustainability. 2014.

Some of the recommendations around Integrated Governance



time required to engage with mid-level management and low-level employees

Ethics

Senior management to set an example by following the code of ethics with their actions and behavior

collective intelligence

proxies for measuring long term success)

Develop claw back provisions

diversification and active ownership