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Enterprise Risk Management
Professional Accounting Centre
University of Toronto

Susan Hwang May 4, 2016



Discussion topics

Where is Enterprise Risk Management (ERM) today?

Recent trends in ERM

The role of professional accountants

The benefits of accounting research

Where is ERM today?

COSO's definition of Enterprise Risk Management



"A process, effected by an entity's board of directors, management and other personnel, applied in strategy setting and across the enterprise, designed to identify potential events that may affect the entity and manage risks to be within its risk appetite, to provide reasonable assurance regarding the achievement of entity objectives"

COSO's Enterprise Risk management – Integrated Framework

ISO 31000's definition of Enterprise Risk Management



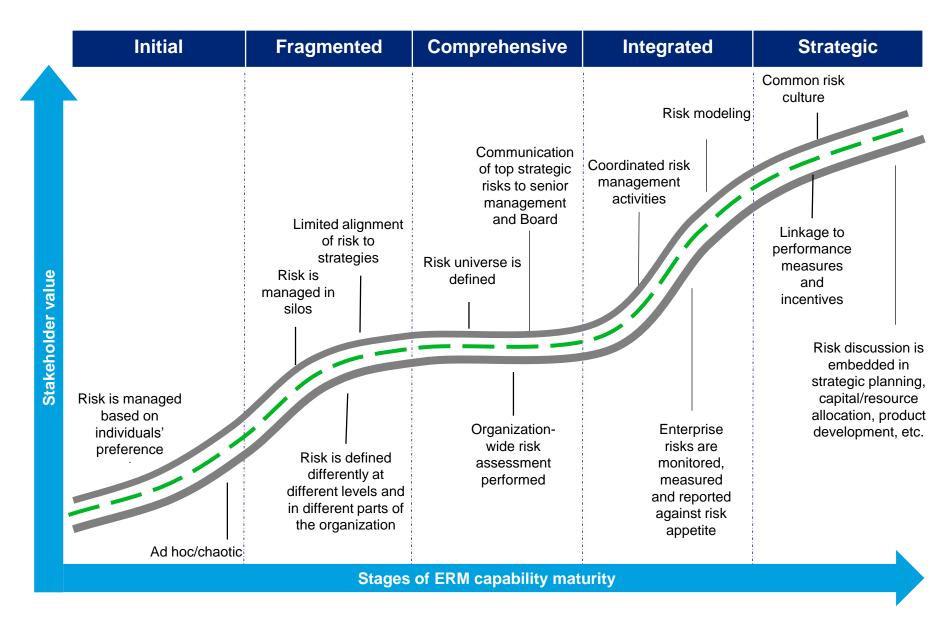
"A set of components that provide the foundations and organizational arrangements for designing, implementing, monitoring, reviewing and continually improving risk management processes through the organization"

ISO 31000's Risk Management Framework

Deloitte's perspective of Enterprise Risk Management

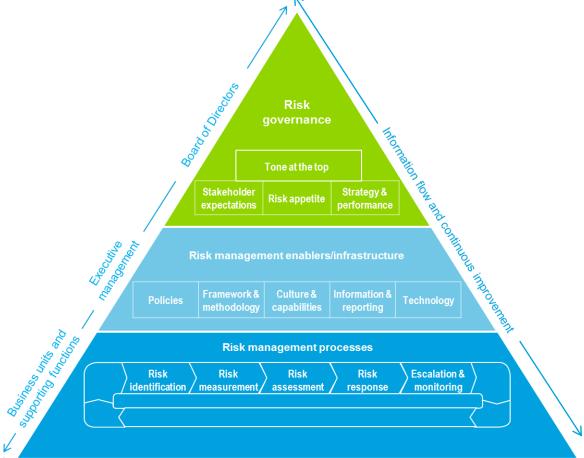
- A process to continually evaluate and manage risks to business strategies and objectives on an entity-wide basis
- A common framework to manage all types of risk to achieve maximum riskadjusted returns, supporting risk taking for value preservation and value creation
- An integral, repeatable and demonstrable business process
- A process to provide accountability and transparency of risks at all levels of the organization

Maturity of Enterprise Risk Management



Risk management in a risk intelligent enterprise

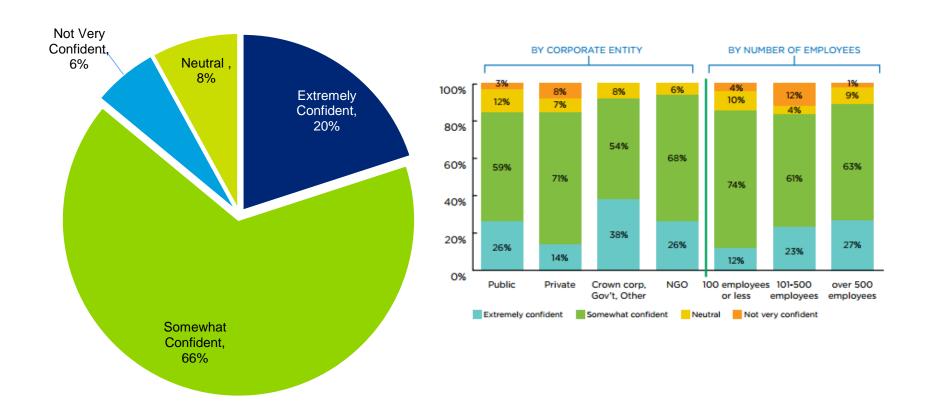
In a risk intelligent enterprise, risk management activities across all levels, from the board and executive management to business units and supporting functions, are integrated into a systematic, enterprise-wide program that embeds a strategic view of risk into all aspects of business management



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Level of confidence in an organization's ability to effectively manage risk¹



¹ The State of Enterprise Risk Management in Canada – 2016 Chartered Professional Accountants of Canada and Canadian Financial Executives Research Foundation

Recent trends in risk management

Growing linkage between strategy and ERM



- Growing linkage between strategy and enterprise risk management
- Strong connection to risk appetite
- Considers risk taking as a means to value creation

Enhanced clarity around the targeted end state of risk management



- Enhanced clarity around the targeted end state of risk management
- Where do we begin?
- How far do we go?
- What is the real goal of our ERM program and what risks do we really want to manage?

Seeking for clearly defined roles, responsibilities and accountability





What are the accountability and responsibilities of the various internal stakeholders of the organization:

- Board and committees of the Board
- Management
- Risk management
- Internal audit
- Various departments/business units



Are the oversight and reporting activities appropriate?

Leveraging a robust risk culture



- Greater clarity in expectations and requirements
- Enforceable policies
- Meaningful linkage between performance management and risk management

Risk identification: employing a suite of techniques

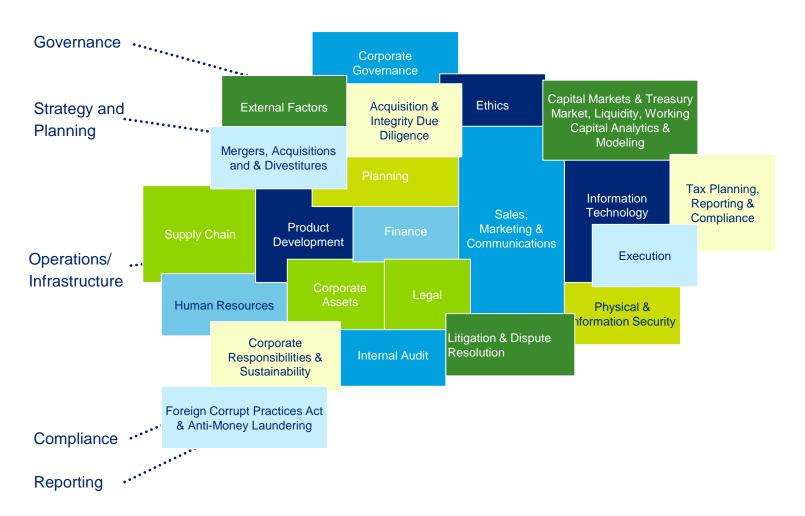


- More focus on emerging risks
- Developing abilities to identify black swans
- Considers velocity and momentum

Adoption of a consolidated view of risk



Complexity and interrelatedness creates unintended consequences



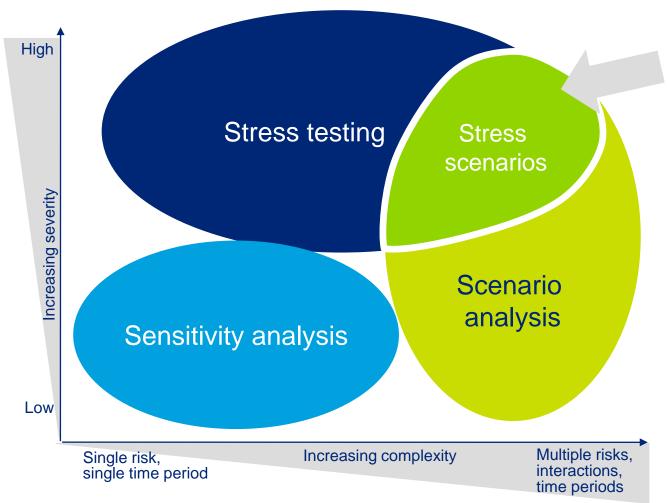
Successful adoption of a consolidated view of risk (continued)



- Making key connections and understanding dependencies
 - Business operates in highly complex and interactive environments
 - There is a need to understand the key connections and dependencies
 - Managing these key connections requires:
 - An in-depth understanding of the enterprise
 - Knowledge of where the vulnerabilities lie
 - Ability to make conscious decisions about which vulnerabilities to accept and which to mitigate, and to what extent

Increasing use of stress testing and scenario analysis for decision making





- Stress tests and scenarios are relevant to risk management and complying with regulations
- Performing scenariobased stress testing provides an operative basis for making management decisions

Increased awareness of the total cost of risk



Goal: shrink the whole iceberg

Cost of risk management: prevention and preparation



Small, but easy to see

Cost of failure: response and recovery



Huge, but hard to see

Cost of failure + Cost of risk management = Total cost of risk

Recognizing the need for evidencing risk management





Risk management is practiced and includes formality and structure



Risk management activities are traceable

Financial analysts and rating agencies are increasingly interested in an organization's ERM capability

Moody's and Standard & Poor's list ERM as one of their evaluation criteria

Starting to imagine realistic failure





Failure to imagine failure:

- Deny/minimize the potential for failure
- Unbridled optimism
 - Too big to fail
 - Too smart to fail
 - It can't happen to me
- Complacency

Group discussion...

What other key trends do you see impacting Enterprise Risk Management?



The role of professional accountants

The three lines of defense model

Overview: the 3 lines of defense

The 3 Lines of defense (3LD) addresses how specific duties related to risk and control could be assigned and coordinated within an organization, regardless of its size or complexity.

Board of Directors

Board Committees

President & Chief Executive Officer

Senior Management Committees

1st line of defense Identify and control

Business & support functions

- Take, manage and identify risks in day-today activities
- Execute risk and control procedures on a day-to-day basis
- Ensure risks are within risk appetite and risk management and control policies

e.g. Chief Marketing Officer

2nd line of defense Set standards and challenge

Oversight functions

- Develop and facilitate effective risk management and control policies
- Independently challenge and oversee 1st line of defense
- Monitor and report risk exposure (incl. internal control) status to Board
- Provide training, tools, advice and support to 1st line

e.g. Chief Risk Officer

3rd line of defense Independent assurance

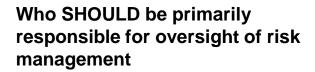
Internal audit team

 Provide independent assurance on the effectiveness of governance, risk management, and internal controls, including the manner in which the other lines of defense achieve risk management and control objectives

e.g. Chief Internal Auditor

Each of the three lines plays a distinct role within the organization's wider governance framework. When each performs its assigned role effectively, it is more likely the organization will be successful in achieving its overall objectives.

Who is, and who should be primarily accountable for Risk Management? 1



Who IS primarily responsible for oversight of risk management TODAY

■ Board of Directors

CFO



¹ The State of Enterprise Risk Management in Canada – 2016 Chartered Professional Accountants of Canada and Canadian Financial Executives Research Foundation

CFO's role in ERM

1st line of defense

2nd line of defense

3rd line of defense



Risk Management

Facilitates and monitors the implementation of effective ERM across the enterprise

Accounting

Manages financial reporting risks

Treasury

Manages interest rate, credit, liquidity and other financial risks



Internal Audit

Provides assurance on the effectiveness of governance, risk management and internal controls

Where do we need more data and insights?



Where do you feel are the biggest gaps/ opportunities in research relating to ERM trends?

1	Linkage between strategy and ERM
2	End state of ERM
3	Roles, responsibilities and accountability
4	Risk culture
5	Risk identification techniques
6	Risk aggregation
7	Stress testing and scenario analysis
8	Total cost of risk
9	Evidencing ERM
10	Imagining realistic failure



What other research areas can benefit from the skills and competencies of accounting professionals?



Qualitative and quantitative approaches to risk assessment ¹

Qualitative	Qualitative/ Quantitative	Quantitative
	 Validation of risk impact 	
Risk identification	Validation of risk likelihood	
Risk ratings	 Validation of correlations 	Probabilistic techniques
Risk maps	Risk-corrected revenues	Cash flow at risk
Risk maps with impact and	Gain/loss curves	Earnings at risk
likelihood	Tornado charts	Earnings distributions
 Risks mapped to objectives or divisions 	Scenario analysis	EPS distributions
Identification of risk	Benchmarking	
correlations	Net present value	
	Traditional measures	

Level of difficulty and amount of data required

¹ Enterprise Risk management: Tools and techniques for Effective Implementation – 2007 Institute of Management Accountants

Questions?



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