

## AMANTHI CHANDRASENA

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### SUMMARY OF QUALIFICATIONS

- Strong interpersonal skills developed through 3+ years customer service experience
- Excellent detail orientation evidenced through success in tutoring math peers (high school students)
- Team player demonstrated by experience with Run for the Cure and Enviro Club
- Skilled at financial analysis: development of forecasting models using Excel in internship experience; received A in 4<sup>th</sup> year course

### EDUCATION

**Bachelor of Sciences, University of Toronto Mississauga (UTM)** 2016 to present

- Specialist: Financial Economics
- Relevant Courses: Managerial Economics, Financial Economics; Foundations of Money and Banking; Advanced Economic Theory

### WORK EXPERIENCE

**Intern, Revenue Management, FedEx (2 days/week)** 2018 to present

- Analyzed current and potential business processes to maximize revenue and manage rate strategies and revenue optimizing processes; contributed to increased company profits
- Partnered with the Sales team within the planning and strategy implementation process
- Utilized forecasting skills to project revenue stream based on various rate scenarios under tight deadlines
- Internship is part of my academic coursework

**Resource Assistant, Financial Learning Centre, UTM (part-time)** 2017 to present

- Tutored small groups of students in effective utilization of financial information databases e.g. Bloomberg, S & P Capital IQ
- Performed trouble shooting to assist students using computers and databases
- Coordinated schedule with 5 team members to ensure consistent service
- Developed 6 quick guides to assist students; guides promoted by student association as an essential resource

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## WORK EXPERIENCE (cont'd)

**Membership Services Representative, Fitness Forever** 2016-2018  
(summers)

- Promoted memberships and upsold products to clients; averaged 25 sales per month; consistently met or exceeded targets
- Performed outreach to clients to ensure satisfaction and resolve any issues
- Maintained positive relationship with members resulting in 87% renewal rate
- Supported 10 personal trainers with administrative tasks

**Tutor, Tutors Plus** 2016-2018

- Tutored 4 high school and 6 university students in math courses
- Developed exercises to demonstrate concepts
- Students raised their grades by 10% on average

## VOLUNTEER EXPERIENCE

**Team Member, UTM Run for the Cure** 2017 to present

- Coordinated, with team of 4 students, to fundraise for cancer research
- Increased team participation and amount raised each year

**Member, Enviro Group, UTM** 2017 to present

- Interacted with students to explain “Green” initiatives on campus and how they can be involved
- Assisted with social media campaign “Think Before You Drop” to combat littering on campus

## PROFESSIONAL DEVELOPMENT

- MS Excel (advanced), MS Access, SQL, regression modelling tools, Bloomberg Essentials

## INTERESTS

- Intramural badminton and indoor soccer; salsa dancing and clarinet